

Founded in 2006, we are one of the leading providers of physical security services in the UK and Ireland.

We deliver high standard, cost effective and tailor-made security solutions including retail, corporate, concierge, event, loss prevention and security systems. In addition to this we also provide vetting & screening services.

Our Security Personnel are brand ambassadors of our services and have established an association with our customers by providing quality services.

At Vigilant, we encourage employees to improve their skills through ongoing in-house and external training programmes. We are committed to diversity recruitment, and seek candidates from a wide range of backgrounds and experiences

Our security experts are always at the forefront ensuring that we fully comply with industry regulations and have the necessary tools available to offer our customers leading-edge solutions.

Our mission is to provide our customers with cost effective solutions, to protect their assets and to develop long-standing relationships.

Who we are Our Company



Security Officer Services

Security Officers act as a potent, visual deterrent to crime. Hire our professional security officers to ensure your business or event is kept safe and secure, 24/7. As an SIA and PSA approved contractor, we supply fully licensed, highly trained Security Officers throughout the UK and Ireland.



Confidence

Whether you engage in a Security Service to guard your premises outside of business hours, or to protect your staff at work you can be sure that any security officer that we send you is completely honest, reliable and highly competent.

Professionalism

Every Security officer that we employ, has been the subject of rigorous background checks and is individually SIA Licensed. Integrity, reliability, and competency are all assured.

Flexibility

In addition to regular shift patterns, we are able offer ad hoc services where a security officer may be required at short notice, to provide a 'best-fit' solution.



Remove the stress of sourcing short-term guarding cover.

Depending on the location, ad-hoc officers can be hired, and on site, in under an hour.



CCTV Control Room

Behind every CCTV camera there is a skilled operator.

Our experienced CCTV Control Room staff carry SIA licences for both CCTV control Room operations and Security Officer duties, allowing them to work as part of a wider team.

Typical sectors hiring our Control Room Officers include:

- Retail
- Manufacturing
- Public Sector
- Education

In addition to regular shift patterns, we are able offer ad hoc services where a Control Room Officer may be required at short notice, to provide a 'best-fit' solution.



Depending on the location, ad-hoc officers can be and on site in under an hour.

Remote Monitoring

Additional CCTV services that we offer, include remote monitoring of cameras. This can either be through live camera feeds, scheduled checks or event-driven alerts. Combined with our keyholding Service, this provides security coverage for the premises where there are no officers on site.

This service also extends to Intruder Alarm Systems and also intercoms, where calls may need to be answered out of hours, and actions taken remotely.



We also install, Service and Maintain CCTV systems through our Technical Services Division.



Concierge & Front of House Services

Our front-facing concierge staff provide a professional and friendly service, assisting your guests, residents, or clients with various requests to enhance their comfort, convenience, and experience.



Multi-skilled

When you hire a Vigilant Security concierge member, you can be sure that you will be getting an experienced concierge professional with telephony, front of house and reception desk skills and one who is also First Aid trained.

Deterrence

Concierge staff provide a visual presence that can help to deter unwanted guests or disruptive employees.

Our concierge officers are all SIA-approved and trained to deal with any physical or verbal threats to ensure your office environment is protected.

Flexibility

In addition to regular shift patterns, we are able offer ad hoc services where a concierge officer may be required at short notice.



Support Workers

Support Workers that actually care.

Whatever Support You're Looking for, our fully trained and qualified Support Workers are here to help. Working alongside a skilled and dedicated team, Support Workers cover a diverse range of duties in fields such as:

- Customers with mental health issues
- Customers with learning disabilities
- The homeless
- Young People leaving care

They play a role in helping individuals develop new skills, pursue their goals, and connect with their community.

Our Support Workers are back-up by a dedicated management team, ensuring that their needs are also being met, providing ongoing mentoring and ensuring that high standards of service are being delivered. Career and personal development is very important to us, and they receive regular training including add-on courses that help them further their careers and provide additional benefits for our customers.



Being a support worker is incredibly rewarding. Unlike many jobs, you'll go home at the end of the day with the knowledge that you've supported someone to accomplish something meaningful.

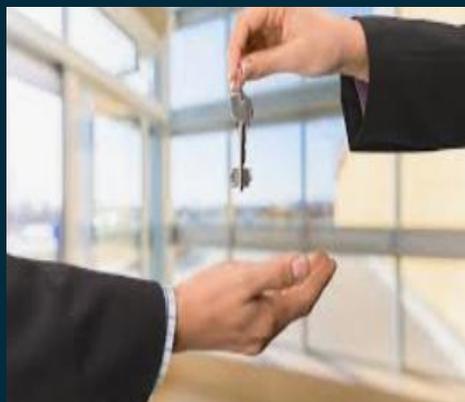


Keyholding Services

We are your first line of defence against potential threats to your business, your property, and your staff.

If your premises are sufficiently protected by an intruder alarm system, we can save you and your employees the risk and inconvenience of being called out when an alarm goes off.

Keys are kept in a totally secure environment .



Upon alarm activation we will send a licensed Response Officer to check the premises, reset alarms and, if necessary, remain in the premises until your staff or alarm engineer arrives.

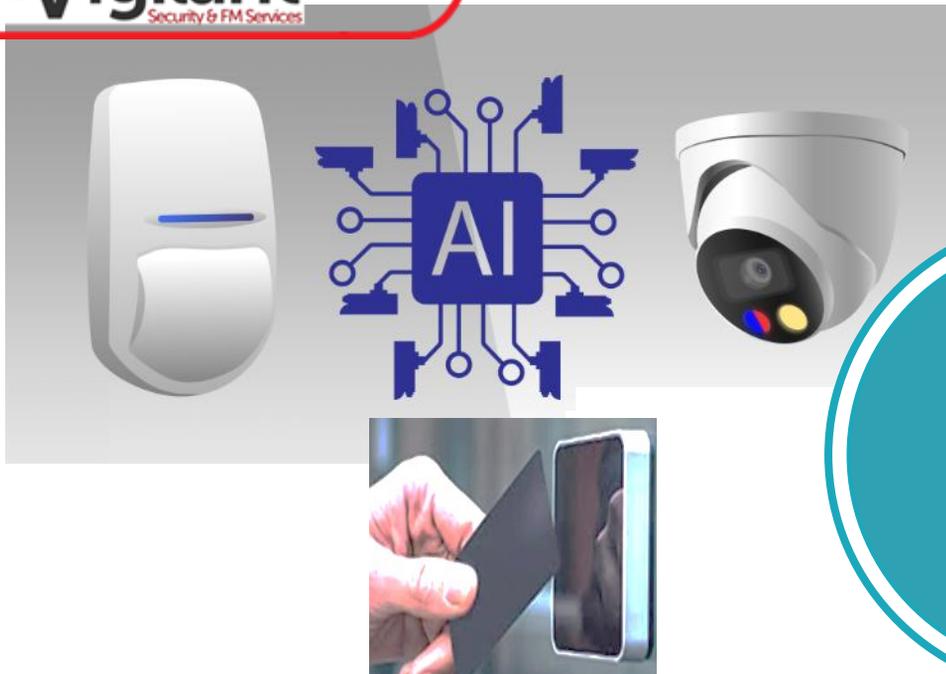


Officers are fully monitored by our Control Centre operatives to ensure their total safety.



Additional duties may include opening and locking-up of the premises for staff, or for contractors requiring access, out of hours.

We also install, Service, Maintain & Monitor Intruder Alarm systems through our Technical Services Division.



Technical Services

Our Technical Services Division was created to fully compliment our keyholding, concierge and guarding services to offer customers a complete solution.



Access Control & Door Entry

Control who can enter your premises and provide an audit trail of their movements. When linked to the CCTV system, this also provides video evidence of movements. Change access privileges, quickly to match threat levels. For example: lockdown situations.

CCTV

AI-powered CCTV systems utilise artificial intelligence to analyse video footage and enhance security capabilities. These systems can automate tasks such as detecting unusual behaviour, identifying individuals, and reducing false alarms, offering businesses and organisations a more proactive and efficient approach to security.

Intruder Alarms

In addition to sirens and lights, our monitored Intruder alarm Systems provide instant notifications to our Alarm Receiving Centre (ARC) whenever unauthorised access is detected (24-7).



Cleaning Services

Cleaning Services That Exceed Your Standards

We specialise in delivering top-quality commercial cleaning services to keep your business spotless and inviting.

- Tailored Cleaning Solutions
- Eco Friendly Practices
- Certified Professionals
- Health and Safety Compliance
- Trusted Expertise

Our professional office cleaning staff, vetted, trained and supported by our experienced management team.

Ensure your business makes a great first impression on clients and visitors while creating a comfortable, safe, productive, and welcoming environment for your team.

Our daily office cleaning service in London can be provided 7 days a week and is designed to fit your schedule. A daily cleaning service is a great way to keep your office staff feeling comfortable and safe.

Our team of cleaners will clean communal areas, desks and kitchens. This will include hoovering, mopping, dishwashing, dusting and deep cleaning at specified intervals.

Just let us know your specific requirements, and we will create a completely tailored daily office cleaning package that is perfect for your premises.



Flexible Times & Schedules

Flexible working hours, including late evenings, early morning and weekends, minimise disruption to your business.





Estate Management

When it comes to owning or managing a commercial property, maintaining the exterior is just as important as maintaining the interior.

From grass cutting and hedge trimming to shrub care and weed control, our operatives can undertake virtually any work to keep your green spaces looking their best. Vigilant's teams are multi-skilled and can usually complete all tasks on the first visit.

Our employees undergo rigorous training, including both equipment orientation and health and safety courses. Their training also includes industry-recognised qualifications and their level of preparation and attention to detail helps us to consistently deliver first-class estate management services and green space solutions to our customers.

Our Estate Management Services

- Caretaker services
- Grass cutting and edging of grassed areas across several regimes such as ornamental, amenity, verge and conservation
- Pruning, weeding and cultivation of shrub beds, herbaceous borders and roses
- Controlling weeds and moss on hard standing areas
- Winter gritting, snow clearance and grit bin installation
- Window Cleaning
- Graffiti Removal
- Chewing Gum Removal